

ST MARY'S CE (A) FIRST SCHOOL

FREEDOM OF INFORMATION POLICY

*"Our Vision is to provide the best opportunities to become life-long learners.
Our Christian values rooted in the Good Samaritan recognise everyone is loved by God.
Our ethos is to show love and respect - to ourselves, each other and God's creation."*

Statement of Intent

The Freedom of Information (FOI) Policy sets out how St Mary's complies with the Freedom of Information Act 2000 (FOIA) and promotes a culture of openness and transparency. The policy incorporates current ICO guidance and legislative changes up to 2025.

The School is committed to:

- Making information available proactively through its Publication Scheme.
- Responding to requests promptly and within statutory timescales.
- Handling requests in accordance with the law, ensuring a consistent and fair approach.

More specifically, this policy outlines:

- How our school will respond to requests from individuals for access to information held about them.
- Our school's policy and procedures for the release and publication of private data and public records.
- Our school's policy and procedures for providing applicants with advice and assistance throughout the duration of their requests.

It also clarifies our position regarding the appropriate limit to the costs incurred by the school in obtaining any requested information, and on charging fees for its provision

Legal Framework

This policy has due regard to the following legislation:

- The Data Protection Act 2018
- The Data (Use and Access) Act 2025
- The Freedom of Information Act 2000
- The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004

This policy also has due regard to guidance, including, but not limited to, the following:

- Information Commissioner's Office 'Model publication scheme' 2016
- Information Commissioner's Office 'Duty to provide advice and assistance (section 16)' 2016
- Ministry of Justice 'Lord Chancellor's Code of Practice on the management of records issued under section 46 of the Freedom of Information Act 2000' 2009

FOIA and data protection legislation operate alongside each other.

If a request concerns **personal data**, it may be handled as a Subject Access Request (SAR) under data protection law. The school follows the Data Protection Policy for SARs and complies with the **Data (Use and Access) Act 2025**.

The school maintains a **Data Protection Complaints Procedure**, as required by the Act.

St Mary's school is committed to good practice and is aware of the Freedom of Information Action Plan, published by the DfE, following an ICO practice recommendation.

Accepting Requests for Information

The school will only accept a request for information which meets all of the following criteria:

- It is in writing
- It states the name of the applicant and an address for correspondence
- It describes the information requested

A request will be treated as made in writing if it meets all of the following requirements:

- It is transmitted by electronic means, received in legible form and is capable of being used for subsequent reference

The school will publish details of its procedures for dealing with requests for information on the website, which includes a contact address and email address, telephone number and a named individual to assist applicants with their requests

Roles & Responsibilities

Headteacher: Overall responsibility for FOI compliance.

FOI Lead / Data Protection Officer (DPO): Coordinates responses, maintains procedures, ensures compliance with FOIA and relevant data protection legislation.

All Staff: Must assist promptly when information is required for an FOI response.

General right of access to information held by the school

Provided that the request complies with the above details, the school will, no later than 20 working school days from receipt of the request, comply with its duty to:

- Confirm or deny to any person making a request for information to the school, whether it holds information of the description specified in the request.
- Provide the documentation, if the school confirms that it holds the requested information.

The school will not comply with the section "accepting requests for information" in this policy where:

- The school reasonably requires further information to meet a freedom of information request, has informed the applicant of this requirement, but was not subsequently supplied with that further information.
- The information is no longer readily available as it is contained in files that have been placed in archive storage or is difficult to access for similar reasons.
- A request for information is exempt under Section 2 of the Freedom of Information Act 2000.
- The cost of providing the information exceeds the appropriate limit.
- The request is vexatious or the request is a repeated request from the same person made within 60 consecutive working days of the initial one.
- A fee notice was not honoured.

Where information is, or is thought to be, exempt, the school will, within 20 working school days, give notice to the applicant which:

- States the fact and specifies the exemption in question.

The information provided to the applicant will be in the format that they have requested, where possible.

Where it is not possible to provide the information in the requested format, the school will assist the applicant by discussing alternative formats in which it can be provided.

Searches will be reasonable and proportionate, consistent with updated ICO expectations and the Data Use and Access Act 2025. Staff must:

- Conduct thorough searches of systems and storage locations.
- Check for hidden metadata, comments, track changes, or concealed rows/columns before disclosure.

The information provided will also be in the language in which it is held, or another language that is legally required. If the school is required to translate any information, it will do so.

If, under relevant disability and discrimination regulations, the school is legally obliged to provide the information in other forms and formats, it will do so.

The Appropriate Limit

The school will not comply with any freedom of information request that exceeds the statutorily imposed appropriate limit of £450.

When determining whether the cost of complying with a freedom of information request is within the appropriate limit, the school will take account only of the costs we reasonably expect to incur in relation to:

- Determining whether it holds the information.
- Locating the information, or a document which may contain the information.
- Retrieving the information, or a document which may contain the information.
- Extracting the information from a document containing it.
- Costs related to the time spent by any person undertaking any of the activities outlined above on behalf of the school, are to be estimated at a rate of £25 per person per hour.

Where multiple requests for information are made to the school within 60 consecutive working school days of each other, either by a single person or by different persons who appear to be acting in concert, the estimated cost of complying with any of the requests is to be taken to be the total costs to the school of complying with all of them.

Charging Fees

The school may, within 20 working school days, give an applicant who has requested information from the school, a written notice stating that a fee is to be charged for the school's compliance.

Charges may be made for disbursements, such as the following:

- Photocopying
- Postage and packaging
- Costs directly incurred as a result of viewing information

Fees charged will not exceed the total cost to the school of:

- Informing the person making the request whether we hold the information.
- Communicating the information to the person making the request.

Where a fee is to be charged, the school will not comply unless the requested fee is paid within a period of three months, beginning with the day on which the fees notice is given to the applicant.

When calculating the 20th working school day in which to respond to a freedom of information request, the period beginning the day on which the fee notice is given to the applicant and ending with the day on which the fee is received, will be disregarded.

Means by which communication is to be made

Where, on making a request for information, the applicant expresses a preference for communication by any one of the following means, the school will, as far as is practicable, give effect to that preference:

- The provision to the applicant of a copy of the information in permanent form or in another form acceptable to the applicant.
- The provision to the applicant of a reasonable opportunity to inspect a record containing the information.
- The provision to the applicant of a digest, or summary of the information, in permanent form or in another form acceptable to the applicant.

Providing advice and assistance

The school will meet its duty to provide advice and assistance, as far as is reasonable, to any person who proposes to make, or has made, requests for information to the school.

The school may offer advice and assistance in the following circumstances:

- If an individual request to know what types of information the school holds and the format in which it is available, as well as information on the fees regulations and charging procedures.
- If a request has been made, but the school is unable to regard it as a valid request due to insufficient information, leading to an inability to identify and locate the information.
- If a request has been refused, e.g. due to an excessive cost, and it is necessary for the school to assist the individual who has submitted the request.

The school will assist everyone on a case-by-case basis; examples of how the school will provide assistance include the following:

- Informing an applicant of their rights under the Freedom of Information Act 2000
- Assisting an individual in the focus of their request, e.g. by advising of the types of information available within the requested category
- Advising an applicant if information is available elsewhere and how to access this information
- Keeping an applicant informed on the progress of their request

To assist as outlined above, the school will engage in the following good practice procedures:

- Make early contact with an individual and keep them informed of the process of their request.
- Accurately record and document all correspondence concerning the clarification and handling of any request.
- Give consideration to the most appropriate means of contacting the applicant, taking into account their individual circumstances.
- Discuss with the applicant whether they would prefer to receive the information in an alternative format, in cases where it is not possible to provide the information requested in the manner originally specified.
- Remain prepared to assist an applicant who has had their request denied due to an exemption.

The school will give particular consideration to what level of assistance is required for an applicant who has difficulty submitting a written request.

In circumstances where an applicant has difficulty submitting a written request, the school will:

- Make a note of the application over the telephone and then send the note to the applicant to confirm and return – the statutory time limit for a reply would begin here.
- Direct the individual to a different agency that may be able to assist with framing their request.

NB. This list is not exhaustive and the school may decide to take additional assistance measures that are appropriate to the case.

Where an applicant's request has been refused either because the information is accessible by other means, or the information is intended for future publication or research, the school, as a matter of good practice, will provide advice and assistance.

- The school will advise the applicant how and where information can be obtained, if it is accessible by other means.
- Where there is an intention to publish the information in the future, the school will advise the applicant of when this publication is expected.
- If the request is not clear, the school will ask for more detail from the applicant in order to identify and locate the relevant information, before providing further advice and assistance.
- If the school is able to clearly identify the elements of a request, it will respond following usual procedures and will provide advice and assistance for the remainder of the request.
- If any additional clarification is needed for the remainder of a request, the school will ensure there is no delay in asking for further information.
- If an applicant decides not to follow the school's advice and assistance and fails to provide clarification, the school is under no obligation to contact the applicant again.
- If the school is under any doubt that the applicant did not receive the advice and assistance, the school will re-issue it.

The school is not required to provide assistance where an applicant's request is vexatious or repeated, as defined under Section 14 of the Freedom of Information Act 2000.

The school is also not required to provide information where the cost of complying with a request exceeds the limit outlined in the Freedom of Information Act 2000. In such cases, the school will consider whether any information can be provided free of charge if the applicant refuses to pay the fee.

A record will be kept by the headteacher of all the advice and assistance provided.

Exemptions

St Mary's First School may apply exemptions permitted under the FOIA. Relevant exemptions include:
Section 40 – Personal data.

Section 41 – Information provided in confidence.

Section 22 – Information intended for future publication (applied in line with updated ICO guidance that only the school may use this exemption if we intend to publish the information).

When applying exemptions involving a public interest test, staff must follow the cumulative balancing principles established in current case law.

Publication Scheme

St Mary's First School adopts the Information Commissioner's Office (ICO) **Model Publication Scheme**. It publishes information proactively, including:

- School policies.
- Governance information.
- Financial information.
- Curriculum statements.
- Performance data.
- Complaints procedures.

Financial Benchmarking

In line with the **School Information (England) (Amendment) Regulations 2025**, the school now publishes a link to its page on the **Financial Benchmarking and Insights Tool**.

Monitoring and review

This policy will be reviewed annually, or in light of any changes to relevant legislation, by the Headteacher.
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Policy Agreed November 2025

Review: November 2026

Appendix: Publication Scheme

The school adopts the ICO Model Publication Scheme and commits to making the following classes of information available. Where possible, information will be published on the school website. Paper copies are available on request.

1. Who We Are and What We Do

- School contact details
- Staff structure
- Governing Body information
- School session times and term dates
- Admissions arrangements

2. What We Spend and How We Spend It

- Annual budget and financial statements
- Capital funding
- Procurement and contracts
- Pupil Premium allocation and impact
- PE and Sport Premium
- Link to the **Financial Benchmarking and Insights Tool** (as required by the School Information (England) (Amendment) Regulations 2025)

3. What Our Priorities Are and How We Are Doing

- School performance data
- Ofsted reports
- School improvement plans
- Equality objectives

4. How We Make Decisions

- Governing Body minutes (approved)
- Admissions decisions
- Consultations and policies under review

5. Our Policies and Procedures

- Statutory policies
- FOI Policy
- Data Protection Policy
- Complaints Procedure
- Safeguarding and Child Protection policies
- Behaviour and Anti-Bullying policies

6. Lists and Registers

- Curriculum information
- Asset register (summary)
- Register of interests for Governors

7. The Services We Offer

- Extended school provision
- After-school clubs
- Community facilities (where applicable)

For each category, the school will state:

- Whether the information is available on the website
- How to request it if not online
- Whether any charge applies